

## Frequently Asked Questions

**Q:** What is my password?

**A:** You can use the forgot password feature on the log in screen. Please be aware that you must have a valid email address on file with US Equestrian to retrieve or reset your password. If you do not receive an email after using this feature please call Customer Care Center at 859 258 2472 or use our online chat feature to request your password. You can access online chat by clicking [here](#). US Equestrian Customer Care is available M-F 8:30 am to 5 pm ET.

**Q:** What is your fax number and mailing address?

**A:** United States Equestrian Federation  
4047 IronWorks Parkway  
Lexington, KY 40511  
Phone: 859 258 2472  
Fax: 859 231 6662

**Q:** How do I renew my membership?

**A:** We have multiple options for membership renewals:

- You may sign in to "My USEF" and click on "Renew USEF Membership".
- You may print out a membership application at "Join USEF, Membership Forms & Resources."
- You can fill out a membership application in the show office at any competition.

**Q:** What is my USEF number? What is my horse's USEF number? What is my farm's USEF number?

**A:** You may access it by going to "Compete" and click on "Search People or Search Horses", type in your name or horse name (and other pertinent info for a better search). Please note that you must be logged into your "My USEF" account and be an active member to access.

**Q:** How do I transfer a horse?

**A:** There are two ways to transfer a horse with US Equestrian. The new owner can log into their "My USEF" account and go to the Transfer Horse tile in the dashboard or send us the Transfer form which is located in the Compete header, Horse Services, then Forms & Publications. The amount for the transfer is depended on the status of the horse. Below lists the different status':

- For horses with a Life Recording:  
The transfer fee of \$50 must be submitted with the USEF Lifetime Recording certificate signed by the last recorded owner(s) or a copy of a Bill of Sale signed by the last recorded owner(s).
- For horses with an Active Annual Recording:  
The transfer fee of \$50 must be submitted with the USEF Annual Recording certificate signed by the last recorded owner(s) or a copy of a Bill of Sale signed by the last recorded owner(s). The transfer fee will be waived if the member is upgrading the Annual Recording to a Life Recording (\$205) when transferring.
- For horses with an Inactive (Expired) Annual Recording:  
The horse ID certificate or the expired annual horse recording certificate signed by the last recorded owner(s) or a copy of a Bill of Sale signed by the last recorded owner(s). There is no fee to transfer, however the fee of \$95 for Annual Recording or \$300 for Lifetime Recording must be submitted if recording/renewing the horse.

- For horses with USHJA Registration:  
If the horse only has a USHJA Registration, the transfer fee is \$20. The fee must be submitted with a copy of a Bill of Sale signed by the last recorded owner(s).

USEF does not accept agent's signatures as authorization for an ownership transfer. A parent (or legal guardian) signature is required for a minor. If the signature of the last recorded owner is not available, an Ownership Affidavit must be completed and notarized. It must explain why the required signature is not available and submitted with proof of ownership (bill of sale, cancelled check, registration papers).

Transfers become effective the date that the proper forms (with required signature(s)) and fees are received at the USEF office (GR1105).

**Q:** Do I need a FEI registration?

**A:** FEI registrations are annual registrations that are required for all horses, riders, drivers, vaulters, and longeurs competing in any and all international FEI competitions, regardless of the star level or location of the competition. Registration of riders under 17 or until the end of the year in which they reach their 17th birthday is required, but free of charge. All other FEI registrations (horse and people over 17) are \$15. FEI registrations are also required to use the online entry system for an FEI event. Any horse who has not been FEI registered before January 1, 2013 is required to have an FEI compliant microchip. See microchip requirements.

**Q:** Am I considered an amateur or professional?

**A:** Questions regarding amateur/professional status should be directed to [amateurinquiry@usef.org](mailto:amateurinquiry@usef.org).

**Q:** Is this bit (or other piece of equipment) legal to use in dressage?

**A:** Dressage bit questions should be submitted in writing with a picture of the bit to Hallye Griffin [hgriffin@usef.org](mailto:hgriffin@usef.org) in the Dressage Dept. USEF does have a Dressage Attire and Equipment booklet available online: <https://www.usef.org/forms-pubs/sAH3nOVD85c/dressage-attire-equipment-booklet>

**Q:** I have questions about my horse and/or rider report in regards to points. Who can I contact?

**A:** You can email [customercare@usef.org](mailto:customercare@usef.org), call Customer Care at 859 258 2472 and speak to a representative or use our online chat feature by clicking [here](#).

**Q:** Do I need USHJA registration for my horse?

**A:** All horses competing in United States Equestrian Federation non-breed restricted licensed competitions with Hunter, Hunter Breeding, Pony Hunter Breeding, Jumper and Hunter Seat Equitation classes (except those activities enumerated in GR901.9, items 1-9) must be properly identified and must obtain a registration number from USHJA. A registration number for each horse must be entered on all entry forms for USEF licensed competitions. Only one registration number will be issued per horse and must remain with the horse throughout its career. USEF Life Recorded horses recorded before November 30, 2008 are exempt from the requirement to have a USHJA Registration Number and their USEF Recording number will serve as a USHJA Registration number.